Exhibit No.

 $file: ///SAS haredFolders/COS/SSI/9000_Miscellaneous_Records/9895_Ware_v_Hayakawa/EEO-Ware-03-HHMD1-Test\%2001-09-06.htm$

green.	The state of the s	an intribi-i escocool-es-co mil
\$	0 Employee	ware, raymond
-	0 Score	11
į.	0 Date	Nov 6 2003 12:00AM
-	0 Retest	No
[0 Pass	No
£	1 Informs person of HHMD search	Meets Standard
S	2 Asks person to divest metallic items	Meets Standard
	Asks person if there is anything on his/her person that may cause the HHM	Does not Meet Standard
-	4 Tests the HHMD before screening person	Meets Standard
<u>*************************************</u>	Positions person facing his/her property	Meets Standard
Seinvaces	Asks person to be seated	Does not Meet Standard
-	Hand wands footwear and removes if alarms	Does not Meet Standard
§	Hand wands feet without shoes	Does not Meet Standard
	Asks person to stand with feet shoulder-width apart; arms outstretched	Meets Standard
-	Starts	Meets Standard
Same	Uses correct HW	Does not Meet Standard
-	Hand wands between	Meets Standard
-	Wands using correct procedures; completes	Does not Meet Standard
13		No
130		No
130		No
13€		No
13		No
130		Yes
13h		No
<u> </u>	Wands correct procedures; completes	Does not Meet Standard
14b		No
140		No
14d		No
14e		No
14f		Yes
14g		No
***************************************	Informs and asks person to divest	Does not Meet Standard
***************************************	Re-wands alarmed area ,if items are divested	
*******	Informs and conducts pat-down	
-	On alarm, ask to	
19		Meets Standard
eciseosos servicios		Meets Standard
		Does not Meet Standard
***************************************		Does not Meet Standard
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	124	No
22 0	HW I	Yes

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. #	22c	Repeat with opposite leg: HW	Yes		
3 1		Screens back: Ask the person to step forward	No No		
S-4	***************************************	HW	No Sales		
,		Repeat with opposite leg. Ask the person to return to the original stance	No San		
na de la constante de la const		Communicates to person throughout process, explaining in clear and concis	Meets Standard		
- Total		Communicates with person in polite and respectful manner	Meets Standard		
i de la companya de l		When conducting the pat-down procedures uses back of hand in sens			
- Section	26	Finds prohibitive Item:	N/A		
· ·	*	Please enter any additional comments:	Does not Meet Standard		
	а	Does not follow SOPs	Yes		
diament in the	b	Does not have ready familiarity of procedures	No Salara		
The same of the sa	С	Too assertive when dealing with passenger	No Section 1		
- Republicates	d	Too passive when dealing with passenger	No Section 1		
in the second	е	Applies too much physical force with passengerr	No No		
- Annahaman	f	Applies too little physical force with passenger	No		
A STATE OF THE PARTY OF THE PAR	*	Please enter any additional comments:	in the second se		
Signature	g	Takes too much time performing function	No Later 1		
CONTRACTOR OF THE PERSON OF TH	h	Rushes through function	No Property of the second seco		
Contraction	i	Does not proper actions with respect to prohibitive item found	No Section 1		
	j	Does not effectively explain regulations to passenger when prohibitive it	No Section of		
	k	Does not exercise care when dealing with passengers' property	No Restaura		

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2******		
	0 Employee	ware, raymond
_	0 Score	17
	0 Date	Nov 6 2003 12:00AM
The second	0 Retest	No
	0 Pass	No
	1 Informs person of HHMD search	Meets Standard
-	2 Asks person to divest metallic items	Does not Meet Standard
Service .	3 Asks person if there is anything on his/her person that may cause the HH	Does not Meet Standard
1	4 Tests the HHMD before screening person	Does not Meet Standard
ş	5 Positions person facing his/her property	Meets Standard
	6 Asks person to be seated	Does not Meet Standard
	7 Hand wands footwear and removes if alarms	Does not Meet Standard
Į	8 Hand wands feet without shoes	Does not Meet Standard
Driet	9 Asks person to stand with feet shoulder-width apart; arms outstretched	Meets Standard
1	0 Starts	Meets Standard
Samuel Contract	1 Uses correct HW	Meets Standard
E	2 Hand wands between	Meets Standard
	Wands using correct procedures; completes	Meets Standard
13		
13		
13	AMAMATIRE CONTROL CONT	
13	2 Annual Control of the Control of t	
13		
130		
131	and the second s	
14	Wands correct procedures; completes	Meets Standard
14t		
140		
140	e) allowers as a second of the	
146	effort to the high and the process constitution of the pro	
14	Leg to the foot	
14g		
15	Informs and asks person to divest	Yes
16	Re-wands alarmed area,if items are divested	Meets Standard
17	Inform and conduct pat-down	Meets Standard
18	On alarm, ask to	Meets Standard
19	ARTICLES CO. LINE CO.	Does not Meet Standard
20	Re-wand area	Meets Standard
21	On alarm, ask for	Meets Standard
		N/A
	Screens front: asks person to step forward	
	HW	

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^	22c	Repeat with opposite leg: HW		
Cartorious	22d	Screens back: Ask the person to step forward		
Λ	22e	HW		
***************************************	22f	Repeat with opposite leg. Ask the person to return to the original stance		
kazaşaşanı;			Meets Standard	
E-COLUMN TO THE COLUMN TO THE	24		Meets Standard	
	25	When conducting the pat-down procedures uses back of hand in sens	Meets Standard	Application of the second
preparate	26	Finds prohibitive Item:	Yes	Beresta 6
	*	Please enter any additional comments:	Does not Meet Standard	
CONTRACTOR	а	Does not follow SOPs	Yes	ntervine et 170 p
- Contraction of the Contraction			Yes	
oliczia (Alexanda)	c	Too assertive when dealing with passenger	No	AND FACE SAME
Name of the lease	d	Too passive when dealing with passenger	No	
ZALINGSOMMEN.			No	
The second second	March Company		No	Proposition in
Sept. Standard	*	Please enter any additional comments:		Approximation 1
A STATE OF THE STA	managa		No	
The second	h	Rushes through function	No	
-	i	Does not proper actions with respect to prohibitive item found	No	
No.			No	
	Κļ	Does not exercise care when dealing with passengers' property	Vo	